



The New York City Scholars site staff are so excited for your arrival in New York next week! In this document, you will find action items to complete before departure and information on several important topics. Please read through each item to make sure you are prepared for departure.

Reminders

- Please ensure that you have completed all items in your [Applications Status Check](#). This includes:
 - Your Global Program Enrollment Form
 - Uploading your Husky Card Photo
 - If you have not uploaded a photo for your Husky Card, your start of college experience will be impacted, including delayed access to your residence hall and dining dollars.
 - Claiming your NU Credentials
- If flying, you will need your state-issued Real ID to travel
- Please check your housing and move-in details from University Housing
- Please review the [Packing List](#)
- If participating in the Group Flight, you may also want to consider having a copy of your flight itinerary printed out from Advantage Travel
- Completed all required Health Documentation. This includes:
 - Health Insurance Verification with Gallagher Health
 - Required documentation uploaded with Sentry Health

Group Flight General Information

If you have opted in to our Group Flights, we are very excited to meet you at the airport! Below you will find additional information regarding Group Flights, arrivals, and ground transportation.

Review your itinerary

Review your e-ticket email from Advantage Travel for your flight details and confirmation, including baggage. If you have questions about your itinerary, please contact Patty at Advantage Travel:

pluke@advantagecny.com

Wear Northeastern attire

Feel free to wear Northeastern colors (red and black) while traveling so our NYC staff can find you more easily upon arrival.

Group Flight Delays/Cancellations

If there is a travel delay or cancellation, you will either be contacted by Advantage Travel with new flight information OR instructed by the airline.

Ground Transportation will automatically adjust to meet the new flight time(s).

If you are arriving to your group flight to New York via a connecting flight, contact Advantage travel with any connection flight delays or cancellations by calling +1.800.788.1980 (during normal business hours) and +1.315.882.5931 (emergencies outside of business hours).

For Group Flight specifics, please check your e-ticket and itinerary from Advantage Travel that was sent to you via email.

You should arrive on their own at the departure airport at least three (3) hours before the flight departs.

- Please note, most flights close the check-in process one-and-a-half (1.5) hours prior to departure, and therefore we recommend you arrive closer to three (3) hours prior.
- Check-in at the airline counter and proceed through security.
- You will likely be able to identify other Northeastern travelers at the gate.

If you are connecting from another city to the group flight, please follow the airlines and airport instructions for connections.

REAL ID for Group Flight Travelers

If you signed up for the group flight, you were asked to provide the form of identification you planned to use on the day of departure. If you did not upload your ID with the initial form, Advantage Travel reached out to you before any tickets were issued to collect it.

- Advantage Travel has verified Real ID compliance or contacted you directly to address the issue.
- Please review the TSA's [list of acceptable forms of identification](#) to answer any questions. If you are under age 18 (considered a minor), you should have already been directed to consult your airline's guidance.

Group Flight Arrival Information

For additional information on NYC Scholars Group Flights, [please review the itinerary resource here](#).

- Please note itineraries are subject to change per operating airline, and changes will be communicated via Advantage Travel.

We ask that you collect any checked luggage before leaving baggage claim, as once you have left you won't be able to return. If you leave the baggage claim without collecting your luggage, contact your airline for support.

If luggage is lost or delayed, speak with the airline provider to fill out a lost baggage claim. Do not leave the arrival terminal prior to completing this form.

- Many airlines have a desk in the baggage claim where you can report lost luggage. If there isn't anyone at the desk, or you have already left the airport, call your airline.

Baggage Suggestions

We strongly suggest only packing two (2) checked bags for your time at Northeastern's New York City campus. Please pack only what you can carry yourself to the dorm on a single trip.

Visit your airline's baggage policies for details on baggage allowances and weight limits. Most flights allow one (1) carry-on piece and one (1) personal item. If you want to check any additional bags, you will be responsible for paying for that bag.

Checked Baggage

If you are participating in a group flight, you will have one (1) checked bag included with your ticket. You are responsible for any additional baggage fees.

- Do not pack medications or valuables in checked luggage.
- Be able to identify your luggage: use ribbons, stickers, colored tape, or brightly colored baggage tags.
- Put your contact information on the outside (purchase secure bag tags) and inside your bag.
- Take pictures of the exterior of your bag and of the items in your bag.
- Purchase electronic bag trackers (*optional*).

Carry-On Baggage

We recommend that you visit the airline's website to see what they allow as carry-on and personal items.

- Pack important items (especially medications) in a manner that they are easily taken onboard the aircraft. Prescription medications should be in the original containers with doctor documentation.
- Pack enough clothes and toiletries for two (2) days in your carry-on luggage.

Ground Transportation for Group Flight and Registered Individual Fliers

On-site staff will meet you — whether on a group flight or a registered individual flier — in your respective terminal, by baggage claim. Our staff will be wearing NU gear. Once you have met the on-site staff, as a group, we will head to the ground transportation provided by Northeastern.

- It is helpful to also wear Northeastern gear, so you can spot the rest of the group!

From the terminal, we will head directly to the residence to complete the move-in process.

You have received an email to your Northeastern student account from Sydney Stumme-Berg regarding ground transportation for group flight and registered individual fliers on group ground transportation.

- If you did not receive this email and fall into this category, please reach out to s.stumme-berg@northeastern.edu.

Ground Transportation for Non-Group Flight and Independent Travelers

We hope you have a smooth journey to FOUND Study-Turtle Bay! A check-in time to your dorm has been assigned to you. Please refer to the email you received from University Housing.

Here are some ways to get to FOUND Study Turtle Bay:

From John F. Kennedy International Airport:

1. Board the AirTrain Jamaica Toward Jamaica Station, get off at JFK Airport Jamaica.
2. Board the E Train, Manhattan-bound to World Trade Center, get off at Lexington Av-53 St.
3. Walk 0.2 miles to FOUND Study-Turtle Bay.

LaGuardia Airport

1. Board the Q70 SBS bus, exit the bus at Roosevelt Av & 74th St.
2. Board the E or M Train, Manhattan-bound to World Trade Center or Middle Village-Metropolitan Av, get off at Lexington Av-53 St.
3. Walk 0.2 miles to FOUND Study-Turtle Bay.

New York Penn Station:

1. Board the E train, Uptown to Jamaica Center-Parsons/Archer, get off at Lexington Av-53 St.
2. Walk 0.2 miles to FOUND Turtle Bay

Port Authority Bus Terminal:

1. Board the E train, Uptown to Jamaica Center-Parsons/Archer, get off at Lexington Av-53 St.
2. Walk .2 miles to FOUND Turtle Bay

If you have a travel delay or cancellation that means you will arrive later than your scheduled arrival day — please inform us of your new arrival day and time so we can coordinate your check-in to the student residence.

- You can do this by emailing nycscholars@northeastern.edu.

NYC Transit Helpful Hints

As part of the New York City Scholars program, you will be expected to commute to and from campus. You will be credited back a portion of their program fee with the intention that it be used for transportation while in New York City.

- We highly encourage you to take advantage of the world-class public transportation the city offers.
- We have [compiled a list of tips and tricks](#) to help you navigate your new city.

New York City Scholars Packing Guide

For suggestions and reminders for packing, please review our New York City Scholars [packing guide](#). The Residence Life and Global Student Success teams will provide information on where to go shopping to purchase items for your living space once you arrive on campus once you arrive on campus.

Moving-in

All New York City Scholars will be residing in FOUND Study-Turtle Bay at **525 Lexington Ave, New York, NY 10017**.

- You should report to FOUND Study to receive your Husky Card and Found Key Card.

Please refer to your email or the University Housing portal for specific information about your assignment and move-in dates.

If you are arriving at FOUND Study-Turtle Bay by car, you will be directed by staff members stationed outside of the building.

Car Arrival Directions

- Cars will pull to the left of the street in front of the FOUND Study-Turtle Bay entrance
- Each car will have **15 minutes** to unload all belongings into available carts provided by FOUND.
 - *Please note:* If you choose this option, you need to move very quickly to unload your vehicle into rolling black bins. Cars that extend past the 15 minutes and/or find themselves double/triple parked may be ticketed by New York Police Department (NYPD) at the expense of the student/family.
- After unloading, cars can be parked in the garage at 145 East 48th Street located near FOUND Study-Turtle Bay, or you can reserve parking through [Spot Hero](#).
 - Parking rates will vary and will be the responsibility of students and families.

Once in the lobby of FOUND Study, you will be guided to the welcome table to receive their Husky Card, FOUND Key Card, and informed of next steps.

Welcome Week Activities for Students

There are lots of wonderful opportunities for you to sign up for during Welcome Week and beyond.

You should have received your NU credentials, which will allow you to log into NU Engage. In this platform, you will be able to see all Welcome Week activities.

- You will receive instructions for logging into NU Engage later in August. Keep an eye out for a message about Orientation from the NYC Scholars program.

Our Welcome Week activities include: a Mets game, a trip to a Broadway show, a sunset cruise, and more!

- Please make sure to sign up for all Welcome Week events using your NU credentials through NU ENGAGE. Sign-ups will open on August 24.

The first Student Life newsletter will be sent during the first week of classes to your Northeastern email address. This weekly newsletter will contain updates and useful information as well as links to sign up for future events.

Events for Parents

We would like to invite you to a relaxed and friendly gathering just for parents! Join us for light hors d'oeuvres and refreshments while connecting with fellow New York City Scholars families. It's a wonderful way to kick off this exciting new chapter as part of the Northeastern community.

- We kindly ask that you register for one date only, that coordinates with your student's move-in day.

Please register [here](#). *The event is for parents only.*

Due to venue restrictions and security protocols, each family will be limited to two tickets.

The address for our Parent Reception & Welcome is **221 E 71st St, New York, NY 10021**.

Academics

You will receive a full introduction to the New York City Scholars academic program during Welcome Week.

For additional information on academic policies, please carefully review the [2026-2027 New York City Scholars Academic Handbook](#) before your arrival in New York as it contains key academic information. This guide will be essential to help you navigate NYC academics.

Health And Safety

You are required to have personal health insurance that provides coverage for your care while participating in the New York City Scholars program.

- Please ensure that you have your insurance verified on the Gallagher Student Health dashboard for NYC.
- Access to the dashboard was sent via email sent to your Northeastern email this summer.

If you require medical care while in NYC, you should contact your health insurance provider for a referral to the nearest recommended facility.

If you need emergency assistance while in New York, you should call 911.

Northeastern University in New York City Campus Safety is available 24/7 at [+1.212.517.0411](#) to assist all members of the University community.

- You are encouraged keep your contact information (cell phone number and personal email address) up to date to receive [NU Alert emergency notifications](#).
- Contact information may be updated anytime via the [Student Hub](#) or [Rave portal](#).
- You will automatically receive notifications to their Northeastern email address.
- Additionally, it is recommended that you download the [SafeZone app](#) as well as the [Northeastern University Emergency Guidebook](#).

You should also review the Northeastern University general [Pre-Departure Handbook](#) prior to departure.

Emergency Phone Numbers for Day of Travel

- If you experience issues traveling, please contact Associate Director, Lou Baglio, via phone [+1.212.517.0534](#) or email l.baglio@northeastern.edu.

For Group Flight travelers who need urgent assistance from our travel agent:

- Advantage Travel: [+1.800.788.1980](#) (during normal business hours)
- Advantage Travel: [+1.315.882.5931](#) (emergencies outside of business hours)

As always, if you have general questions, please contact the New York City Scholars team via email at nycscholars@northeastern.edu or by phone at [+1.617.373.6447](#).